

Frequently asked questions

Community Clergy Partnership Program FAQ

Thank you for your continued partnership in supporting the spiritual care needs of patients, residents and families within your church and/or faith community. As part of updates to the Community Clergy Partnership Program, we've put together answers to some of the most frequently asked questions about the redesigned program.

Why is the Community Clergy Partnership Program changing?

Following a review of the Community Clergy Partnership Program, updates have been made to improve program administration and better support community clergy providing spiritual care at Covenant Health sites.

What is changing?

The redesigned program includes several updates:

- Community clergy identification cards will no longer be issued.
- Parking passes will be provided through participating faith communities.
- Parking passes will be linked to license plates to support appropriate use.

Covenant Health will administer the Community Clergy Partnership Program for Covenant Health sites. If you visit Alberta Health Services sites, please contact AHS regarding their program and parking requirements.

Why are ID cards being discontinued

The previous ID cards created confusion by suggesting participants were Covenant Health staff or members of the Spiritual Care department. Community clergy continue to play an important role in providing spiritual care but are not employees or representatives of Covenant Health.

Will I still be able to visit patients, residents and families?

Yes. The program continues to support community clergy providing spiritual care to members of their faith community and to individuals who request their spiritual care.

How do I apply for a parking pass?

Applications will be submitted through your church and/or faith community. A letter of endorsement from your church and/or faith community will be required as part of the application process.

How many parking passes can my church and/or faith community receive?

Participating faith communities may apply for up to three parking passes. Each faith community is responsible for determining how the passes are assigned among its clergy.

Can I lend my parking pass to another clergy member?

Parking passes are managed by your church and/or faith community and may only be used in accordance with the Community Clergy Partnership Program Guidelines. They must not be shared outside your organization.

Why is my licence plate required?

Licence plate information helps link parking passes to authorized users and supports appropriate use of the program.

Can I use my parking pass at Alberta Health Services sites?

No. Covenant Health and Alberta Health Services now administer separate parking programs. Your Covenant Health parking pass is valid only at participating Covenant Health sites.

For questions about parking at AHS facilities, please contact your AHS operational leader

Is there a fee for the parking pass?

Yes. The annual administration fee is \$30 per parking pass. Rates are subject to increase and will be adjusted annually based on the percentage change in Consumer Price Index to account for increases in operating and service delivery costs.

Can I use the parking pass for personal visits?

No. The parking benefit is intended only to support the provision of spiritual care through the Community Clergy Partnership Program.

Who should I contact if I have questions?

If you have questions about the program, application process or parking pass, please contact: chspiritualcare@covenanthealth.ca